

Monarch Industries – Mechanical Engineering Technologist

Position: Mechanical Engineering Technologist – Product Integrity Representative

Reports to: Director of Quality Operations

Company:

Founded in 1935, Monarch Industries has established itself as a leader in the OEM market. The Monarch name is synonymous with premium quality, technical support, highly engineered product, top notch delivery performance and cost competitiveness. As a privately owned, vertically integrated manufacturer of hydraulic cylinders and custom iron castings, Monarch is ideally suited as a “one-stop-shop” for OEM’s. Our products are marketed globally to the Ag, Construction and Industrial markets through the Original Equipment Manufacturers and Hydraulic Distributors we serve.

Position Summary:

The Product Integrity Representative will work in collaboration with Sales, Customer Service, Product Management and all stakeholders to respond to, investigate and report on product performance issues as identified by our client base.

Essential Responsibilities and Duties:

- Work closely with Sales, Customer Service & Product Management team members within Burmac Road and Winkler plants to respond to product performance issues as identified by our client base (including the investigation into and resolution thereof, in a positive manner to the benefit of our clients and our organization).
- In concert with Production, Design, Design Engineering & SQA team members develop and communicate effective corrective actions in support of addressing product performance issues.
- Direct and develop internal resources to effectively respond to client product performance issues.
- Maintain and develop effective internal support systems to continuously improve the effectiveness of this key organizational resource.
- Develop, maintain and provide ongoing insight to the organization of our “Measure of Performance” and goals.
- Prioritize and coordinate tasks related to Product Integrity issues and their resolution.
- Conduct all activities and execute all duties with enthusiasm and a positive, results-focused attitude.
- Support company initiatives and policies enthusiastically.
- Other duties as assigned

Education Required:

- Ideal candidate will be a certified Mechanical Engineering Technologist.

- Applicants with related diplomas combined with applicable experience may also be considered.
- Hydraulic and/or Fluid Power training is preferred.

Experience Required:

- Interaction with clients, driven through positive customer service experience.
- Practical “hands on” experience related to hydraulic systems, their operation and application relative to the OEM construction and agriculture equipment market.
- Practical “hands on” manufacturing experience specific to metals machining, welding and hydraulic component production.

Skills and Attributes Required:

- Demonstrated mechanical aptitude is absolute requirement of position. Knowledge of hydraulic systems & application is a definite asset.
 - Highly motivated, self-starter. Demonstrated ability to adhere to tight schedules with minimal supervision.
 - Proven time management and personal organization skills while working on multiple projects with a track record of completion within tight timelines.
 - Ideally will have a working knowledge of manufacturing processes, preferably within metals machining, welding and hydraulic component / systems.
 - An ability to trouble shoot, investigate and determine appropriate action to identify root causes of failure and formulate corrective solutions.
 - Technical writing capability.
 - Proficient with MS Word, Excel, Powerpoint and other common applications.
 - Advanced communication skills (verbal, written, presentation and facilitation) required.
 - Proven commitment to continuous improvement, personally and professionally.
- *Monarch Industries Limited is an Equal Opportunity Employer. **

Job Types: Full-time, Permanent

Benefits:

- Company events
- Dental care
- Disability insurance
- Discounted or free food
- Employee assistance program
- Extended health care
- Life insurance
- On-site parking
- Profit sharing
- RRSP match
- Tuition reimbursement
- Vision care

Schedule:

- Day shift
- Monday to Friday

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